



CLASS POLICIES

Once registered, there are no refunds for cancellations. We do understand life happens. Should you need to cancel, we will do our best to reschedule classes to accommodate schedules. All classes must have a minimum of two registrants to go forward. If a class does not make 48 hours prior to the scheduled time, we will cancel and reschedule the class. If we cannot accommodate a reschedule within 6 months of registration, a store credit will be issued.

We are respectful of everyone's time. All classes will begin and end promptly at the scheduled time. Late arrivals disrupt class, so please be prompt. We are all busy people, and our class schedule is built with several classes back to back in the same space. Please be cognizant of your class times.

Many of our classes are multi-sessions, which means you will have homework between sessions that will need to be completed. If you do not have time to complete the homework between classes, we suggest you wait to take multi-session classes when you have more time.

All classes are no more than six students. Once the cap is reached, we cannot add any more students to the class.

If you have been sick within the last 48 hours, please stay home! If you're still coughing and can't knit because of your cough or need to cover your mouth, then we recommend staying at home. Call us and we will work with you to reschedule.

PRIVATE LESSONS

Sometimes our customers just need help that isn't scheduled on our class calendar. If that's the case with you, please call us. We can find a mutually beneficial time in half-hour increments. Provide us the problem & the pattern, and we will have you off & stitching in no time - (757) 345-3655.